

## **Operating instructions**

S 64140 TK



A/AE/2-1. (06.) 200380450

PERFECT IN FORM AND FUNKTION

#### Dear customer,

Before switching on your new appliance please read these operating instructions carefully. They contain important information for safe use, for installation and for care of the appliance. Please keep these operating instructions for future reference. Pass them on to possible new owners of the appliance.

These operating instructions are for use with several technically comparable models with varying accessories. Please observe the notes which apply to your model.

Notes which are important for your safety or for the proper functioning of the appliance are stressed with a warning triangle and/or with signal words (Warning!, Caution!, Important!). Please observe the following carefully.

This symbol guides you step by step in the operation of the appliance.
 .....

Supplementary information regarding operation and practical applications of the appliance appear after this symbol.

Tips and notes concerning economical and environmentally sound use of the appliance are marked with the cloverleaf. Explanations of the technical terminology used in the operating instructions can be found at the end in the section "TechnicalTerminology". The operating instructions contain instructions for the correction of possible malfunctions by the user in the section "What to do if ...". If these instructions should not be sufficient, contact your local ServiceForce Centre.

Printed on paper manufactured with environmentally sound processes he who thinks ecologically acts accordingly...

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## Important Safety Instructions

These warnings are provided in the interests of your safety. Ensure you fully understand them before installing or using the appliance. Your safety is of paramount importance. If you are unsure about the meaning of these warnings contact the Customer Care Department for assistance.

#### Intended use

- The refrigerator is intended for use in the home. It is suitable for the cooling, freezing and storing of frozen food, as well as for making ice. If the appliance is used for purposes other than those intended or used incorrectly, no liability can be accepted by the manufacturer for any damage that may be caused.
- Alterations or changes to the refrigerator are not permitted for reasons of safety.
- If you use the refrigerator in a commercial application or for purposes other than the cooling, freezing or frozen storage of foods, the manufacturer accepts no liability for any damages which may occur.

#### Prior to initial start-up

- Check the appliance for transport damage. Under no circumstance should a damaged appliance be plugged in. In the event of damage, please contact your supplier.
- Ensure that the appliance does not stand on the electrical supply cable. **Important:** if the supply cable is damaged, it must be replaced by authorised service or qualified personnel using a special cable of the same type.

#### Refrigerant

The refrigerant isobutane (R600a) is contained within the refrigerant circuit of the appliance, a natural gas with a high level of environmental compatibility, which is nevertheless flammable.

- Warning- During transportation and installation of the appliance, be certain that none of the components of the refrigerant circuit become damaged.
- If the refrigerant circuit should become damaged:
  - avoid open flames and sources of ignition;
  - thoroughly ventilate the room in which the appliance is situated.

#### Safety of children

- Packaging (e.g. wraps, polystyrene) can be dangerous for children. There is a risk of suffocation! Keep packaging material away from children!
- Please make old appliances unusable prior to disposal. Pull out the mains plug, cut off the mains cable, break or remove spring or bolt catches, if fitted. By doing this you ensure that children cannot lock themselves in the appliance when playing (there is risk of suffocation!) or get themselves into other dangerous situations.

• Often children cannot recognise the hazards present in household appliances. It is therefore important that you ensure adequate supervision and never let children play with the appliance!

#### **Daily Operation**

- Containers with flammable gases or liquids can leak at low temperatures. There is a risk of an explosion! Do not store any containers with flammable materials such as spray cans, fire extinguisher refill cartridges etc. in the refrigerator/freezer.
- Bottles and cans must not be placed in the freezer compartment. They can burst when the contents freeze, high carbonate content drinks can even explode! Never store lemonade, juices, beer, wine, sparkling wine etc. in the freezer compartment.
- Do not place ice cream or ice cubes in the mouth immediately after removal from the freezer compartment. Very cold ice can freeze to the lips or tongue and cause injury.
- Do not touch frozen food with wet hands. Your hands could freeze to the food.
- Warning- Do not operate any electrical appliances in the refrigerator and/or freezer (e.g. electric ice cream makers, mixers etc.).
- Warning- In order not to impair the function of the appliance, never cover or obstruct the ventilation openings.
- Warning- Do not damage the cooling circuit.
- Warning- Do not use any mechanical devices or other artificialmeans to speed up defrosting unless they are recommended by the manufacturer.
- Before cleaning the appliance, always switch off the appliance and unplug it, or disconnect from the electricity supply.
- When unplugging always pull the plug from the mains socket, do not pull on the cable.

#### In case of malfunction

- If a malfunction occurs on the appliance, please look first in the "What to do if ..." section of these instructions. If the information given there does not help, please do not perform any further repairs yourself.
- This product should be serviced by an authorised engineer and only genuine spare parts should be used.
- Under no circumstances should you attempt to repair the appliance yourself. Repairs carried out by inexperienced persons may cause injury or serious malfunctioning. Contact your local Service Force centre.

# Disposal

### **Appliance Packaging Information**

All materials are environmentally sound! They can be disposed of or burned at an incinerating plant without danger.

About the materials: The plastics can be recycled and are identified as follows:

>PE< for polyethylene, e.g. the outer covering and the bags in the interior.

>PS< for polystyrene foam, e.g. the pads, which are all free of chlorofluorocarbon. The carton parts are made from recycled paper and should be disposed of at a wastepaper recycling collection location.

### **Disposal of Old Appliances**

For environmental reasons, refrigeration appliances must be disposed of properly. This applies to your old appliance, and – at the end of its service life – for your new appliance as well.

/!

**Warning!** Before disposing of old appliances make them inoperable. Remove plug from mains, sever the power cable, remove or destroy any snap or latch closures. This ensures that children do not lock themselves inside the appliance (danger of suffocation!) or place themselves into other life-endangering situations.

#### Disposal:

- The appliance may not be disposed of with domestic waste or bulky refuse.
- The refrigerant circuit, especially the heat exchanger at the back of the appliance, must not be damaged.
- The symbol and the product or on its packaging indicates that this product may not be treated as household waste. Instead it shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. For more detailed information about recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product.

### **Remove Transport Packaging**

The appliance and the interior fittings are protected for transport.

 $\mathbb{R}$  **1.** Pull off the adhesive tape on the left and right side of the door.

**2.** Remove all adhesive tape and packing pieces from the interior of the appliance.

## Installation

### **Installation Location**

The appliance should be set up in a well ventilated, dry room.

Energy use and efficient performance of the appliance is affected by the ambient temperature. The appliance should therefore

- not be exposed to direct sunlight;
- not be installed next to radiators, cookers or other sources of heat;
- only be installed at a location whose ambient temperature corresponds to the climate classification, for which the appliance is designed.

The climate classification can be found on the serial plate, which is located at the left on the inside of the appliance.

The following table shows which ambient temperature is correct for each climate classification:

Climate classification	for an ambient temperature of
SN	+10 to +32 °C
Ν	+16 to +32 °C
ST	+18 to +38 °C
Т	+18 to +43 °C

If the refrigeration appliance is installed next to another refrigerator or freezer a clearance of 5 cm at the sides is required, in order to prevent the formation of condensation on the outside of the appliance.

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Installation

#### Your Refrigerator Needs Air

For correct operation this appliance must be located in a dry atmosphere, away from heatsources, e.g. cookers, radiators, boilers and direct sunlight.

You should also ensure that air can circulate freely around the back and the top of the cabinet. There should be 100mm (4") between the top of the cabinet and any overhanging kitchen furniture.

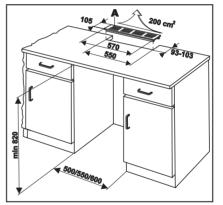
Alternatively allow 50mm (2") between the top of the cabinet and any overhanging kitchen furniture and a gap of 25mm (1") on either side of the appliance.

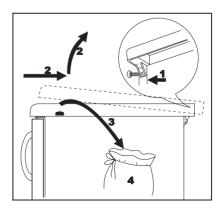
If your refrigerator is installed under a continuous worktop, an air outlet opening of at least 200 cm<sup>2</sup> and a ventilation grille (A/B) matching the worktop design should be installed at the rear of the worktop. The cut surfaces of the worktop (C) should be varnished to avoid swelling due to penetration of moisture. The appliance wall distance must beat least 30 mm and should be checked before the ventilation grille is inserted.

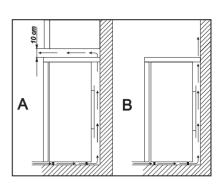
### **Detaching the Worktop**

After the worktop has been removed the appliance can be installed underneath a continuous worktop. The procedure is as follows:

- 1.Unscrew the screws (1) on the right and the left.
  - 2. Lift the worktop slightly, push it about 20 mm towards the rear, and lift it off upwards (2). Unscrew the holding bracket (3) and keep it in a safe place (4).



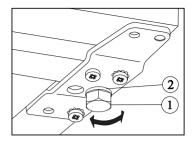




### Levelling

The appliance must be level. Level the appliance by adjusting the two adjustable feet (1) at the front of the appliance.

If required the washer (2) can be removed.



## **Reversing the Door**

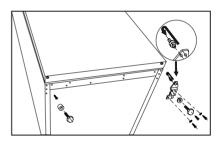
The side at which the door opens can be changed from the right side (as supplied) to the left side, if the installation site requires.

**Warning!** When changing the side at which the door opens, the appliance must not be connected to the mains. Remove plug from the mains beforehand.

 Carefully tilt the appliance to the back and place an adequate object under it.

> Take care to avoid the compressor or the condenser touching the ground.

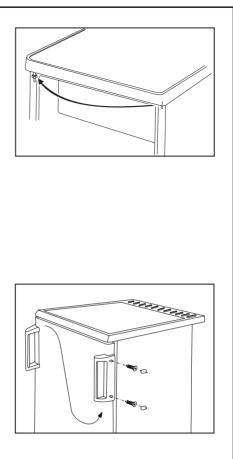
- Unscrew both adjustable legs at the front.
- Dismount the Lower door hinge at the bottom on the right side. To do this, unscrew the three screws, and pull the door holder down together with the door holder pin. Remove the screw on the left side, and screw it in on the right side.
- Remove the door by pulling it downwards while keeping it slightly opened.
- Unscrew the upper hinge pin, and screw it in on the opposite side.
- Put the door back in its place.



- Relocate the door holder pin in the door holder as per the figure.
- Place the door holder pin in the door at the bottom on the left side, and fix the door holder with the screw.
- Drive in the two adjustable front legs, and raise the appliance in the upright position.
- Relocate the door handle from the left side to the right, and blind the bore-holes with the plugs delivered with the appliance.

To reverse the handle proceed as follows:

- Remove screw covers (if fitted) and handle retaining screws. Remove blanking plugs on the opposite side using a punch.
- Relocate the handle to the opposite side and refit retaining screws (covers if fitted), and push the plastic plugs supplied with the appliance into the holes where the handle was previously fitted.

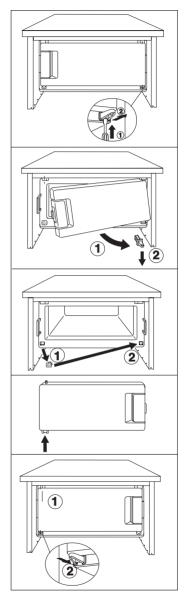


### Changing Over the Freezer Compartment Door

After reversing the refrigerator door, it is necessary to reverse the door of the frozen food compartment as well.

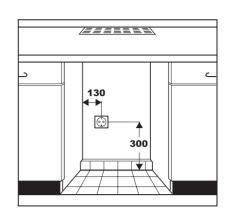
Proceed as follows.

- 1. Press the retaining lever inside the lower door hinge
  - 2. Tilt the lower door hinge out together with the freezer compartment door then remove it from the pin of the freezer compartment door.
  - 3. Remove the rectangular plug and put it into the opening got free on the other side.
  - 4. Having the freezer compartment door turned by 180° put the lower hinge onto the lower pin of the freezer compartment door.
  - 5. Put the upper hinge pin of the freezer compartment door into the free opening, then push the lower hinge into its place together with the freezer compartment door.



### **Plug Socket**

The plug socket necessary for connection of your appliance to the electricity supply should be positioned so that it is possible to pull out the appliance plug. If your appliance is installed under a continuous worktop, the plug socket should be provided as shown. Alternatively a concealed spur socket fitted with a 13 A fuse may be fitted. If the outlet socket is no longer accessible after installation of the appliance, the electrical installation must include suitable means of isolating the appliance from the mains (e.g.



fuse, cut-out, current trip or similar with a minimum contact separation of 3 mm). The mains cable may only be changed by a qualified electrician or competent person. If your appliance needs repairing, please contact your local Service Force Centre.

### **Electrical Connection**

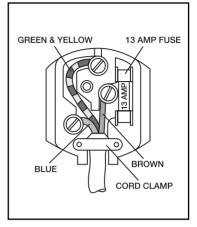
Any electrical work required to install this appliance should be carried out by a qualified electrician or competent person. This appliance must be earthed.

The manufacturer declines any liability should these safety measures not be observed.

#### **Electrical Requirements**

Before switching on, make sure the electricity supply voltage is the same as that indicated on the appliance rating plate.

The appliance is supplied with a 13 amp plug fitted. In the event of having to change the fuse in the plug supplied, a



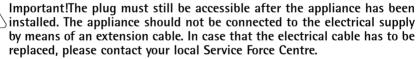
13 amp ASTA approved (BS 1362) fuse must be used. Should the plug need to be replaced for any reason. The wires in the mains lead are coloured in accordance with the following code:

Green and Yellow: Earth Blue: Neutral Brown: Live

The wire coloured green and yellow must be connected to the terminal marked with the letter "E" or by the earth symbol  $\_$  or coloured green and yellow.

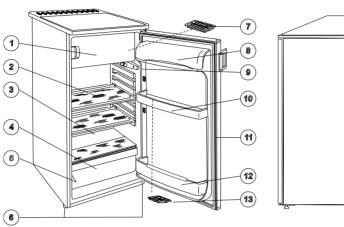
The wire coloured blue must be connected to the terminal "N" or coloured black. The wire coloured brown must be connected to the terminal marked "L" or coloured red.

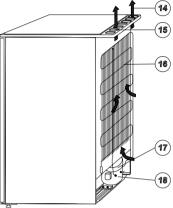
Upon completion there must be no cut, or stray strands of wire present and the cord clamp must be secure over the outer sheath.



Warning! A cut off plug inserted into a 13 amp socket is a serious safety (shock) hazard. Ensure that it is disposed of safely.

### **Description of the Appliance** View of the Appliance





- 1. Frozen food compartment
- 2. Glass shelf
- 3. Defrost water drain
- 4. Salad drawer
- 5. Rating Plate
- 6. Adjustable feet
- 7. Ice tray
- 8. Butter compartment
- 9. Interior light/Thermostat control

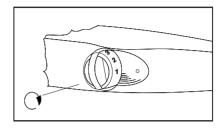
- 10. Door shelf
- 11. Gasket
- 12. Bottle shelf
- 13. Egg tray
- 14. Air circulation
- 15. Air vent
- 16. Condenser
- 17. Evaporator tray
- 18. Compressor

## Using the Appliance

### **Before Use**

Remove all securing tapes.

Wash the inside of the appliance with lukewarm water with a little bicarbonate of soda added (5 ml to 0,5 litre of water). Do not use soap or detergent as the smell may linger. Dry the appliance thoroughly.



Do not use detergents, abrasive

powders, highly perfumed cleaning products, wax polishes or products containing alcohol.

### To Start the Appliance

1. Allow the appliance to stand for 2 hrs after installation.

- 2. Plug in the appliance and switch on at the mains supply.
- **3.** Turn the thermostat control to the required setting. A setting of 3 4 is usually suitable for normal operation (see thermostat control).
- **4.** Leave the appliance for approximately 4 hours for the correct temperature to be reached before placing food inside.

### **Thermostat Control**

The thermostat control situated inside the refrigerator regulates the temperature of the larder compartment. Thermostat control is marked from 1-5 the higher the number, the colder the setting.

Position	0 -	Off
Position	1 -	minimum coldness
Position	5 -	maximum coldness

## Switching Off the Appliance

To switch off the appliance, turn the temperature regulator to position"0". If the appliance is not going to be used for an extended period:

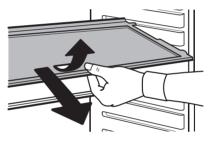
- 1. Remove all refrigerated and frozen packages.
  - 2. Switch off the appliance by turning the thermostat knob to position"0".
  - 3. Remove the mains plug or switch off or disconnect from the electricity supply.
  - 4. Clean thoroughly (see section: "Cleaning and Care").
  - 5. Leave the door open to avoid the build up of odours.

## **Interior Accessories**

### **Storage Shelves**

Various glass storage shelves are included with your appliance. The height of the storage shelves can be adjusted:

- 1. To do this pull the storage shelf forward until it can be swivelled upwards or downwards and removed.
  - 2. Please do the same in reverse to insert the shelf at a different height.



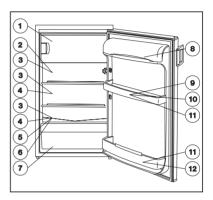
## Variable Inner Door

The door compartments can be pulled up and removed, and inserted atother positions as needed.

### **Correct Storage**

Below is the recommended storage positions for various food types:

- 1 Frozen food storage & ice making
- 2 Ready-cooked foods
- 3 Foods in dishes
- (4) Opened cans
- 5 Milk, dairy products
- 6 Fresh meat, cold cuts, sausages, etc.
- 7 Fruits, vegetables, salads
- 8 Cheese, butter
- (9) Eggs
- (10) Yoghurt, Cream
- (11) Small bottles, soft drinks
- 12 Large bottles, drinks



## Freezing and Storing Frozen Food

The freezer compartment is for freezing and storing food.

#### Important!

- The temperature in the freezer compartment must be -18°C or colder before freezing fresh food or storing food already frozen.
- Do not freeze too large a quantity at any one time (max. 2 kg per 24hrs). The quality of the food is best preserved when it is frozen right through to the core as quickly as possible.
- Allow warm food to cool down before freezing. The warmth will cause increased ice formation and increase the power consumption.
- Please note the maximum storage times specified by the manufacturer.
- Thawed foods which have not been processed further (cooked into meals) may not under any circumstances be frozen a second time.
- 1. All foods must be packed into airtight packages or containers prior to freezing, so that they do not dry out or lose their flavour, and so that no flavour contamination of other frozen goods occurs.

**Caution!** Do not touch frozen food with wet hands. Your hands could stick to the food causing skin abrasions.

**2.** Lay the packaged food on the base of the freezer compartment. Unfrozen food must not touch items already frozen, otherwise the frozen food could begin to defrost.

Tips:

- The following are suited for the packaging of frozen goods:
- freezer bags and polyethylene wraps;
- special cans for frozen goods;
- extra-thick aluminium foil.
- The following are suitable for sealing bags and wrappings: plastic clips, rubber bands or tape.
- Smooth the air out of the bag before sealing; air makes it easier for the frozen food to dry out.
- Make flat packages, because these freeze more quickly.
- Do not fill cans for frozen goods to the brim with liquid or paste-like goods, because liquids expand during freezing.

## Preparation of Ice Cubes

- **1.** Fill the ice cube tray 3/4 full with cold water, place it in the freezer compartment and leave to freeze.
  - **2.** To loosen the frozen cubes, either bend the ice cube tray or hold it under running water for a few seconds.

**Important!** Never try to free an ice tray that is frozen to the freezer compartment using pointed or sharp edged objects, since you may damage the refrigerating circuit. Use the plastic scraper.

## Defrosting

### The Fridge Defrosts Automatically

The rear wall of the fridge covers with frost when the compressor is running, and defrosts when the compressor is off. The water from the thawing frost evaporates by itself.

The refrigerator automatically defrosts every time the compressor stops. The water is discharged, via the pipe, into a tray located below the appliance, where it evaporates.

**Important!** To avoid defrost water overflowing into the fridge, periodically clean the water discharge hole in the centre of the V shaped drip collector at the back of the refrigerator compartment behind the salad drawer(s). Use the special cleaner provided which you will find already inserted into the discharge hole.

While in operation the \*\*\*\*-star compartment becomes progressively covered with frost.

This frost, which acts as an insulator and thus prevents the cold from reaching the food should be removed whenever the thickness of the frost exceeds 6 mm (1/4").

To carry out complete defrosting proceed as follows:

- 1. Remove any food from inside the \*\*\*\*star compartment, wrap it in several sheets of newspaper and store in a cool dry place.
  - 2. Turn the thermostat knob to position << 0 >>. To accelerate defrosting, place a bowl of hot water inside the compartment (with a piece of cardboard underneath the bowl as protection).



- 3. Remove any loose pieces of ice as soon as possible.
- 4. When defrosting is completed, clean and dry thoroughly.

Turn the thermostat knob to a medium position to restart the appliance.

After letting the appliance run for at least half an hour replace the previously removed food into the \*\*\*\* -star compartment.

When defrosting it is not necessary to remove the foods from the inner door and the refrigerator compartment.

Important! A temperature rise of the frozen food packs during defrosting may shorten their storage life.

Never use sharp metal tools to scrape off frost from the evaporator as you could damage it beyond repair.

### **Cleaning and Care**

For hygienic reasons the appliance interior, including interior accessories, should be cleaned regularly.

#### Warning!

- The appliance must not be connected to the mains during cleaning. Danger of electrical shock. Before cleaning switch the appliance off and remove the plug from the mains, or switch off or disconnect from the electricity supply.
- Never clean the appliance with a steam cleaner. Moisture could accumulate in electrical components and there is a danger of an electrical shock. Hot vapours can lead to the damage of plastic parts.
- The appliance must be dry before it is switched back on.

#### Important!

- Ethereal oils and organic solvents can attack plastic parts, e.g.
- lemon juice or the juice from orange peals;
- butyric acid;
- cleansers which contain acetic acid.
  Do not allow such substances to come into contact with appliance parts.
- Do not use any abrasive cleansers.
- **1.** Remove frozen food and the food from the refrigerator. Wrap frozen food in several layers of newspaper. Store it in a cool place, well covered.
  - 2. Defrost the freezer compartment prior to cleaning (see "Defrosting"section).
  - **3.** Switch the appliance off and remove the plug from the mains, or disconnect from the electricity supply.
  - **4.** Clean the appliance and the interior accessories with a cloth and lukewarm water.
  - 5. After cleaning wipe with fresh water and rub dry.
  - 6. Check the water drain hole on the rearwall of the fridge.

Clear a blocked drain hole with the aid of the peg included with the appliance.

7. After everything is dry switch the appliance back on.



Accumulation of dust at the condenser increases energy consumption. For this reason carefully clean the condenser att he back of the appliance once a year with a soft brush or a vacuum cleaner.

## 💦 Energy Saving Tips

- Do not install the appliance near cookers, radiators or other sources of warmth. High ambient temperatures cause longer, more frequent operation of the compressor.
- Ensure sufficient air circulation and exhaust at the appliance base and at the back wall of the appliance. Never cover air vent openings.
- Do not place warm foods into the appliance. Allow warm foods to cool first.
- Only leave door open as long as necessary.
- Do not set temperature any colder than necessary.
- Put frozen food in the fridge to defrost. The cold in the frozen food will then be used to cool the fridge.
- Always keep the heat emitting condenser, the metal grille on the rear wall of your appliance clean.

## What to do if ...

### **Correcting Malfunctions**

A malfunction may be caused by only a minor fault that you can rectify yourself using the following instructions. Do not perform any other work on the appliance if the following information does not provide assistance in your specific case.

/!

**Important!** Repairs to refrigerators/freezers may only be performed by competent service engineers. Improper repairs can give rise to significant hazards for the user. If your appliance needs repairing, please contact your specialist dealer or your local Service Force Centre.

Symptom	Possible Cause	Remedy
Appliance does not work.	Appliance is not switched on.	Switch on the appliance.
	Mains plug is not plugged in or is loose.	Insert mains plug.
	Fuse has blown or is defective	Check fuse, replace if nec- essary.
	Socket is defective.	Mains malfunctions are to be corrected by an electrician.
The compressor runs con- tinuously.	Temperature is set too cold.	Turn the thermostat knob to a warmer setting temporarily.
The food is too warm.	Temperature is not properly adjusted.	Please look in the "Starting Up and Temperature Regulation" section.
	Door was open for an extended period.	Do not leave the door open any longer than necessary.
	A large quantity of warm food was placed in the appliance within the last 24 hours.	Turn the thermostat knob to a colder setting temporarily.
	The appliance is near a heat source.	Please look in the "Installation location" section.

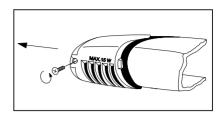
Symptom	Possible Cause	Remedy
Interior lighting does notwork.	Light bulb is defective.	Please look in the "Changing the Light Bulb" section.
Heavy build up of frost,	Door seal is not airtight	Carefully warm the leaking sections of the door seal with a hair dryer
possibly also on the door seal.	· ·	(on a cool setting). At the same time shape the warmed door seal by hand such that it sits correctly.
	Appliance is not level.	Readjust the feet.
Unusual noises.	The appliance is touching the wall or other objects.	Move the appliances lightly.
The compressor does not start immediately after changing the temperature setting.	This is normal, no error has occurred.	The compressor starts after a period of time.
Water in the bottom of the cabinet.	Water drain hole is blocked.	See the "Cleaning and Care" section.

### Changing the Light Bulb

Should the light fail to work you can change it as below:

Disconnect the appliance from the electricity supply.

Remove the lamp cover retaining screws, then take the lamp cover off in the direction of the arrow and the bulb can be changed. (Type of the bulb: 230 V, 15 W, E 14 thread)



After changing the bulb replace the lamp cover, and retaining screws and reconnect the appliance to the electricity supply.

## **Noises During Operation**

The following noises are characteristic of refrigeration appliances:

• Clicks

Whenever the compressor switches on or off, a click can be heard.

• Humming

As soon as the compressor is in operation, you can hear it humming.

• Bubbling/Splashing

When refrigerant flows into thin tubes, you can hear bubbling or splashing noises. Even after the compressor has been switched off, this noise can be heard for a short time.

## **Regulations, Standards, Guidelines**

This appliance was designed for household use and was manufactured in accordance with the appropriate standards. The necessary measures in accordance with appliance safety legislation regulations (GSG), accident prevention regulations for refrigeration appliances (VBG 20) and the regulations of the German Society of Electrical Engineers (VDE) were observed in the manufacture of this appliance. The refrigerant circuit has been checked for leaks.

 $\mathbf{C} \mathbf{E}^{\mathrm{This}}$  appliance is in accordance with the following EUguidelines:

- 73/23/EWG dated 19 February 1973 low voltage guidelines.
- 89/336/EWG dated 3 May 1989 (including guideline change notice 92/31/EWG) - EMV guideline

## **Technical Terminology**

#### • Refrigerant

Liquids that can be used to a generate a cooling effect are known as refrigerants. They have a relatively low boiling-point, indeed so low, that the warmth from the food stored in the fridge or freezer can cause the refrigerant to boil and vaporise.

#### • Refrigerant Circuit

Closed circulation system that contains the refrigerant. The refrigerant circuit comprises primarily of an evaporator, a compressor, a condenser and pipe work.

#### • Evaporator

The refrigerant is evaporated in the evaporator. Similar to all other liquids, refrigerant requires heat to evaporate. This heat is removed from the interior of the appliance, as a result the interior is cooled. The evaporator is therefore located inside the appliance or placed in foam immediately behind the inner wall and thus not visible.

#### • Compressor

The compressor looks like a small drum. It is driven by a builtin electric motor and is mounted on the base of the appliance at the rear. The task of the compressor is to draw in vaporised refrigerant from the evaporator, to compress it, and to pass it on to the condenser.

#### • Condenser

The condenser normally has the form of a grid. The refrigerant compressed in the compressor is liquefied in the condenser. During this process, heat is released to the surrounding air at the surface of the condenser. The condenser is mounted on the base of the appliance.

### Service and Spare Parts

In the event of your appliance requiring service, or if you wish to purchase spare parts, please contact your local Service Force Centre by telephoning:

#### 0870 5 929929

Your telephone call will be automatically routed to the Service Force Centre covering your post code area.

For address of your local Service Force Centre and further information about Service Force, please visit the website at <u>www.serviceforce.co.uk</u>.

Before calling out an engineer, please ensure you have read details under the heading "Something Not Working".

When you contact the Service Force Centre you will need to give following details:

1.Your name, address and post code

2.Your telephone number

3. Clear and concise details of the fault

4. The model and serial number of the apliance. (found on the rating plate).

5.The purchase date

Please note that a valid purchase receipt or guarantee documentation is required for in-guarantee service calls.

## **Customer Care Department**

For general enquiries concerning your AEG appliance or for futher information on AEG products, please contact our Customer Care Department by letter or telephone at the address below or visit our website at www.aeg.co.uk.

Customer Care Department AEG Domestic Appliances Addington Way, Luton, Bedfordshire LU4 900 Tel: 08705 350 350\* \*calls to this number may be recorded for training purposes

## **GUARANTEE CONDITIONS**

#### Standard guarantee conditions

We, AEG, undertake that if within 12 months of the date of the purchase this AEG appliance or any part thereof is proved to be defective by reason only of faulty workmanship or materials, we will, at our discretion repair or replace the same FREE OF CHARGE for labour, materials or carriage on condition that:

- The appliance has been correctly installed and used only on the electricity or gas supply stated on the rating plate.
- The appliance has been used for normal domestic purposes only, and in accordance with the manufacturer's operating and maintenance instructions.
- The appliance has not been serviced, maintained, repaired, taken apart or tampered with by any person not authorised by us.
- All service work under this guarantee must be undertaken by a Service Force Centre. Any appliance or defective part replaced shall become the Company's property.
- This guarantee is in addition to your statutory and other legal rights.
- Home visits are made between 8.30am and 5.30pm Monday to Friday Visits may be available outside these hours in which case a premium will be charged.

#### Exclusions

#### This guarantee does not cover:

- Damage or calls resulting from transportation, improper use or neglect, the replacement of any light bulbs or removable parts of glass or plastic.
- Costs incurred for calls to put right an appliance which is improperly installed or calls to appliances outside the United Kingdom.
- Appliances found to be in use within a commercial environment, plus those which are subject to rental agreements.
- Products of AEG manufacture which are not marketed by AEG.

#### **European Guarantee**

If you should move to another country within Europe then your guarantee moves with you to your new home subject to the following qualifications:

- The guarantee starts from the date you first purchased your product.
- The guarantee is for the same period and to the same extent for labour and parts as exists in the new country of use for this brand or range of products.
- This guarantee relates to you and cannot be transferred to another user.
- Your new home is within the European Community (EC) or European Free Trade Area.
- The product is installed and used in accordance with our instructions and is only used domestically, i.e. a normal household.

• The product is installed taking into account regulations in your new country. Before you move please contact your nearest Customer Care centre, listed below, to give them details of your new home. They will then ensure that the local Service Organisation is aware of your move and able to look after you and your appliances.

France	Senlis	+33 (0)3 44 62 29 29
Germany	Nürnberg	+49 (0)800 234 7378
Italy	Pordenone	+39 (0)800 117511
Sweden	Stockholm	+46 (0)8 672 53 60
UK	Luton	+44 (0) 8705 350 350

#### From the Electrolux Group. The world's No.1 choice.

The Electrolux Group is the world's largest producer of powered appliances for kitchen, cleaning and outdoor use. More than 55 million Electrolux Group products (such as refrigerators, cookers, washing machines, vacuum cleaners, chain saws and lawn mowers) are sold each year to a value of approx. USD 14 billion in more than 150 countries around the world.

AEG Hausgeräte GmbH Postfach 1036 D-90327 Nürnberg

http://www.aeg.hausgeraete.de

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